



Taylor Drive, Alnwick
NE66 2DH

01665 608 300

enquiries@arcinova.com

[arcinova.com](https://www.arcinova.com)

Supporting our clients and workforce during the spread of COVID-19 – Update 15th April 2020

I hope that you managed to enjoy your socially distanced Easter Holiday weekend.

The COVID-19 situation has required most Governments to introduce severe restrictions on the movements of its people. I want to let all Arcinova's valued customers, suppliers and service providers know that we are fully open for business with little or no disruption from staff illness and self-isolation, excessive supply chain delays or interruptions to critical services. As an agile single site company, we have quickly adapted our work processes to fully comply with Government advice and we are used to our "new normal" ways of working. I would like to thank our loyal customers, suppliers, contractors and their staff for their ongoing support for us in these challenging times.

As the COVID-19 outbreak continues, the race is on to develop effective treatments. In our latest whitepaper, we explore how we can support the use of investigational drugs by developing fit-for-purpose formulations in a timely manner. Read it here:
https://bit.ly/Arcinova_WP_Covid19

70% of our staff are laboratory based and therefore have to work on site. We have implemented stringent social distancing and sanitisation practices for staff working "at work", with any staff that can, working "at home". We have, obviously, cancelled all business travel and non-essential visitors to the site with a significant increase in our use of virtual meeting applications. I am extremely proud of my team's commitment, work ethic and the pace at which they have adapted to these changes.

Finally, please continue to look after yourself and each other to stay safe and well. Should you need any further information please do not hesitate to reach out to either myself or your usual contact at Arcinova.

Roger Kilburn
CEO